

Temperature Monitoring and Data Privacy

Guidance from Chubb

It is a legal requirement for operators of temperature monitoring cameras to adhere to Data Privacy Laws including GDPR (General Data Protection Regulation).

Who has to adhere to these laws?

Responsibility lies with you as the owner/operator of a temperature monitoring camera.

What is required?

- You need to keep a register of your processing activities, including the use of temperature monitoring cameras.
- Let people know they may be recorded using signage (as a first layer) and informing them in detail via e.g. a privacy notice (as a second layer).
- Control the access to live and recorded images (limited access persons).
- Ensure the cameras are only used for their intended legitimate purpose.

What else do I need to take into account?

- The use of a temperature monitoring camera needs to be lawful. This can be assessed by performing a data privacy impact assessment.
- Make sure you have a data retention plan (including purging of images) and adhere to it. The shorter the retention period, the better (think hours rather than days).
- Inform people how they can execute their right to access, erasure and objection.
- Don't collect more data than you need and ensure that any information collected is treated with the appropriate safeguards.

What Chubb can do for you?

Chubb has a range of products to assist you with meeting the requirements of the Data Privacy Legislation. But please be aware it is your responsibility as the owner / operator of a temperature monitoring camera to comply.

For more information or to book an appointment please call

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DISCLAIMER: Please note the thermal detection equipment we offer provides preliminary temperature screening and are not medical devices. The equipment is able to identify individuals that indicate a higher than average temperature but is not capable of identifying individuals suffering other symptoms of any illness. Elevated body temperatures may result from a number of factors, including those related to the environment, activity or other elements affecting the individual. Chubb makes no claims regarding the accuracy or effectiveness in the diagnosis of any medical state, symptom, illness or condition.